



DONATION FAQs

Why donate to the Help at Home Cares Fund?

While we all hope that no one is affected by a hardship, we want to be there to support those team members who are. Donations from both the company and from our employees will offer assistance in the form of anonymous grants to Help at Home employees in need. Every donation whether large or small can help those who need it most.

Who can donate to the Help at Home Cares Fund?

Anyone, including employees, customers, vendors, and community groups, may donate to the Fund. We hope that everyone donates, regardless of the amount. Every donation makes a difference and can be given as a one-time gift or an ongoing periodic contribution. Help at Home is launching the fund with a contribution of up to \$1 million.

How much of my donation goes to fellow employees?

100% of employee donations support fellow Help at Home employees. Help at Home is covering the cost of all Fund operating expenses to ensure that this is the case.

Are donations tax-deductible?

Since the Help at Home Cares Fund is established as a not-for-profit entity that is separate from the Help at Home organization, all donations are tax-deductible to the full extent permissible by law.

How does the Fund work?

The Help at Home Cares Fund is established as a not-for-profit entity that is completely separate from the Help at Home organization. It is established through the Emergency Assistance Foundation, Inc. and it is established for the sole benefit of Help at Home's employees in need. The assets are held outside of the Company and grants are reviewed and approved independently and without involvement of Help at Home's leadership.

How can donations/contributions be made?

- **Credit/debit/pay cards** Click on the "Donate" button on the Help at Home Cares Fund web page at www.helpathomecaresfund.com. You can make a one-time donation or set up a monthly donation amount.
- **Check** Please make your check out to: Emergency Assistance Foundation, Inc. with "For Help at Home Cares Fund" in the memo or the cover letter and mail to:



Dept # 9884
Emergency Assistance Foundation
PO Box 850001
Orlando, FL 32885-9884

How do I stop the credit/debit/pay card monthly donation?

If you wish to stop recurring credit/debit/pay card donations that you set up using the online portal, please email helpathome@emergencyassistancefund.org with a request to cancel the recurring donation.

Can donations be directed to a specific employee?

Unfortunately, regulations do not allow for donations to be earmarked for specific individuals. All donations are added to the Fund in order to support as many Help at Home employees as possible.

Do I get an acknowledgement for my donation?

Cancelled checks or your credit/debit/pay card statements are acceptable forms of documentation for gifts under \$250. Each donor of \$250 or more will receive an acknowledgement from Emergency Assistance Foundation, as long as you provide your e-mail address.

Do I have to contribute to the Fund to be eligible to apply for assistance?

Not at all. Donating to the Fund is completely voluntary. Eligibility for assistance is based upon need and qualifying circumstances.

Who can I contact for more information?

For more information, please send an email to caresfund@helpathome.com.