



## **GRANT APPLICATION FAQs**

### **What is the Amazon Relief Fund?**

The Amazon Relief Fund was created with a \$25M USD donation from Amazon to help individuals who are facing financial hardship immediately after a natural disaster or an unforeseen personal hardship. Over time this fund will support our employees and contractors around the world who face financial hardships from other qualifying events, such as a natural disaster, government declared emergency, or unforeseen personal hardship.

### **Who can apply for assistance from the Fund?**

Initially, the Fund will focus on qualifying individuals who have been quarantined for or diagnosed with COVID-19. Initial qualifying individuals include: Amazon Flex Delivery Partners, Delivery Service Partner Delivery Associates, Temporary Associates employed by qualifying staffing agencies, and drivers for line haul carrier partners. Please note that the eligible populations will vary by country.

All Amazon employees who have been quarantined by a government or Amazon representative or diagnosed with COVID-19 certified by a medical professional, will receive up to two paid weeks off, which is unrelated to the Fund.

### **Why is the fund limited to certain groups at launch?**

We're working as fast as we can to stand up this program for all eligible audiences. For the first few days or weeks, we will focus the Fund on audiences affiliated with Amazon that aren't receiving financial assistance from other sources. Additional qualifying events for other eligible applicants will be available on the Amazon Relief Fund website as soon as possible.

### **How large of a grant can I apply for?**

The Amazon Relief Fund maximum is \$5000 USD and the grant minimum is \$400 USD. A tiered approach is in place to ensure that the monetary values for each grant amount are equitable across geographies.

### **What are the criteria to qualify for a grant?**

While a grant approval is based on many factors, the primary criteria for eligibility are being a member of one of the qualifying individual groups, having the necessary qualifying documentation for the event, and being financially impacted by the event.

**How do I apply for a grant from the Amazon Relief Fund?**

To get started, go to [www.AmazonReliefFund.org](http://www.AmazonReliefFund.org) and click the “Apply for a Grant” button. Your first step will be to register and receive an application link. You will then complete and submit your application online. If there are follow-up questions regarding your application, you will be contacted by EAF within two business days. Once the application is complete with all supporting documentation and has gone through the review process, you will receive an email letting you know if your application is approved or not approved. Approximately 2-3 business days after your award notification email, you will receive another email from Emergency Assistance Foundation, Inc. confirming the grant award. In the U.S. you will receive an eCheck via email which you print out and cash. Outside of the U.S. grants are paid in the quickest and least expensive mode possible including online payments to individual bank accounts, PayPal, or other services.

**What does “Unable to work due to the event” mean?**

An applicant is “unable to work due to the event” when they are unable to work for 5 or more consecutive days.

**What expenses are not covered?**

At this time the only supported expense is “unable to work due to the event”. Over time we will add additional qualifying expenses.

**Are funds received as a grant taxable?**

Grants received in the U.S. are not considered part of your taxable income. Outside of the U.S. they may or may not be taxable. Any payment you receive may be subject to income tax. It is your own responsibility to manage your tax affairs in relation to any payment you may receive from the Fund.

**Do I have to repay the grant?**

No. Amounts granted under the Fund are not loans and do not have to be repaid.

**Will my information remain confidential?**

Yes. Your personal information is only used to determine your eligibility for a grant and to determine the grant amount to be made. Applications to the Fund are reviewed by Emergency Assistance Foundation, Inc. Any personal information received as part of your application is not shared with Amazon, regardless if your application is approved or not.

**Can I apply on behalf of another individual?**

No. If you think a co-worker would benefit from the Amazon Relief Fund, please pass along Fund information so that he or she can follow up. In the case of an individual who is incapacitated, a family member or manager can apply on the individual’s behalf.